

## Merseyside Police Minor Works Framework

# On the Mersey 'beat'

**Undisclosed**

/ Contract value

**April 2018**

/ The contract commenced

**March 2022**

/ Scheduled completion

To support the continued rationalisation of Merseyside Police's estate, we were appointed to the Merseyside Police Minor Works Framework (April 2018) to deliver a series of strategic refurbishment and alteration projects. The force, which serves a population of approx. 1.5m people, has a property portfolio of 105 buildings, ranging from police stations, custody suites and training centres to control rooms and magistrate courts. The programme of works is categorised into small projects, minor projects and main projects. Demonstrating the varied nature of our work, notable examples include a replacement fire alarm scheme across various sites, the major refurbishment of the Copy Lane Custody suite and car park resurfacing at Kirkby Police Station. Underlining the success of the partnership, we were awarded a contract extension in 2020 for an additional 12 months up to April 2022.

**The brief**

The focus of the framework is to facilitate change in the operational scope of the force's buildings, to deliver a substantial refurbishment programme, and to support the opening of newer, more energy-efficient replacement properties. For each individual project, an NEC form of contract is employed.



"We look forward to strengthening our partnership with Merseyside Police throughout 2021, and supporting it in the service of the Merseyside community."

Martin Gillespie  
GRAHAM FM Operations Director

“Our locally based project delivery teams, supported by supply chain partners from the Merseyside region, have continually provided a high quality service to the force, where the promotion of continuous improvement, innovation and value engineering exercises have been notable features of our collaborative approach.”

Martin Gillespie  
GRAHAM FM Operations Director

### The challenges

The sensitive nature of Merseyside Police's property portfolio means that each project is assigned confidential status. As an ISO 27001 accredited organisation, we ensure that all project data held is secured, password protected and only accessible through a permissions-based hierarchy. Additionally, our locally based teams and subcontractors are vetted and cleared to NPPV Level 3.

### The solution

In partnership with Merseyside Police, we are helping to create an estate that is “fit for purpose”, more efficient and located in “the heart of the communities” which it serves. With locally-based delivery teams to co-ordinate, supervise and administer works on site, we flexibly adjust our dynamic resourcing models to meet the demands of individual projects according to scale and complexity. The promotion of continuous improvement, innovation and value engineering are central to every project emanating from the framework, with the adoption of a Maximum Price/Target Cost (MPTC) methodology providing cost surety, confidence and motivation to reduce costs. Small projects (£5,000 to £15,000) consist of urgent works to ensure the seamless operation of the force's activities while minor projects (£15,000 to £50,000) are identified planned works to enhance its operations. Major projects (£50,000 to £750,000) deliver planned larger schemes.

### Outputs & Benefits

- / **Partnership:** The successful delivery of projects within the framework's parameters has led to a 12 month contract extension
- / **Delivery:** So far, we have delivered a wide range of works, including the Copy Lane Custody Suite Refurbishment (Main Project), Fire Alarm Replacement Scheme (Minor Project) and Kirkby Police Station Car Park Resurfacing (Minor Project)
- / **Collaborative information:** We have a dedicated, open-book collaborative information-sharing platform that permits the sharing of all relevant construction and project information
- / **Planning:** The implementation of a Forward Project Planner helps to confirm and identify upcoming project works and to proactively establish resource structures and suitable project teams



For more information on how we're delivering lasting impact:

+44 (0) 845 6006 300    [fminfo@graham.co.uk](mailto:fminfo@graham.co.uk)    [graham.co.uk](http://graham.co.uk)

**GRAHAM**