



Compliance Services

GRAHAM



Delivering lasting impact

GRAHAM is a privately-owned company that specialises in the delivery of award-winning building, civil engineering, interior fit-out, facilities management and investment projects.

A truly national business, with an annual turnover of £853m (2020), we operate from a network of regional offices throughout the UK and Ireland, and employ over 2,200 colleagues.

With a long history of “delivering lasting impact”, we are responsible for the facilities management of thousands of properties and assets on behalf of clients across key sectors including education, healthcare, hospitality, offices and commercial.

Demonstrating our “digital by default” approach, we were the first UK wide company to achieve the British Standards Institute (BSI) Kitemark™ certification for both BIM Design and Construction and Asset Management.



INVESTORS IN PEOPLE™
We invest in people Platinum



BS EN ISO 19650:2018



2,200+

Employees

£853m

Turnover

50+

Compliance
Services clients

£1.6bn

Order book

We go beyond

Our strong moral code – the DNA of the “GRAHAM Way” – is the force behind our continued success.

We get the fundamentals right, from the responsible and sustainable way the business is managed, to the in-house technical expertise that is applied to every project we undertake.

Importantly, we operate from a position of financial strength, bolstered by a healthy balance sheet that empowers us to be forward thinking, innovative and digitally focused.



**Financial
strength**



**National
coverage**



**Technical
competency**



**Track
record**



**Relationship
focused**



**Digital by
default**



Innovation



**Industry
recognition**



**Social
value**

Compliance, confidence and complete peace of mind

Our Compliance Services experts keep our clients, and the buildings they occupy and operate, safe.

We make their lives easier by providing total confidence that their statutory obligations are being met, monitored and, most importantly, complied with.

Our multi-disciplinary in-house specialists ensure our public and private sector partners benefit from proven testing and maintenance routines, and data-driven solutions.

The specialist compliance disciplines which we deliver, in addition to our mechanical and electrical compliance services, include:



**Water
Hygiene**



**Water
Treatment**



**Asbestos Risk
Management and
Consultancy
Services**



**Fire and
Security
Management**



**Air Quality
Services**



**Energy
Management
Services**



A close-up, high-speed photograph of a clear glass filled with water. A single water droplet is captured mid-fall, just above the water's surface. The impact of the droplet has created a series of concentric ripples and several small, rising bubbles. The glass is set against a dark, blurred background, and the lighting highlights the transparency of the water and the glass.

Water Hygiene

We offer a total water hygiene, treatment consultancy and risk management service.

Our experts identify and monitor a wide range of potential contaminants and waterborne diseases which can adversely affect water quality and pose a significant risk to public health.

These waterborne pathogens colonise in engineered water systems such as swimming pools, spa baths, drinking water supplies, and domestic and process water systems.

Examples of the diverse Water Hygiene Services that we deliver include:

- Legionella risk assessment
- Pseudomonas risk assessment
- Monitoring and maintenance
- Water sampling
- Point-of-use filtration
- Secondary disinfection systems
- Plumbing and mechanical works
- Water system disinfection
- Independent auditing, consultancy and training
- Incident and crisis management
- Water safety plans
- Web based Asset Management Software - ZetaSafe®



A photograph of an industrial water treatment facility. The scene is dominated by large, dark, cylindrical pipes that curve and run horizontally across the frame. In the foreground, there is a complex assembly of machinery, including several circular gauges or pressure indicators mounted on a metal frame. The background shows more industrial structures, including what appears to be a staircase or walkway on the left. The lighting is somewhat dim, with some bright spots that could be lights or reflections. The overall color palette is dark, with greys, blacks, and some metallic highlights.

Water Treatment

We provide total water treatment control solutions for potable, industrial and waste waters

Working collaboratively with our clients, we help prevent the spread of potentially fatal waterborne pathogens, and minimise corrosion and scale within industrial water systems, while maintaining and optimising their performance conditions.

Importantly, our skillset also includes protecting the environment through the implementation of effective procedures to control and validate the discharge of waste waters.

Examples of the diverse Water Treatment Services that we deliver include:

- UV and disinfection systems
- Cooling tower analysis, treatment and risk assessment
- Humidification systems
- Process water systems service and risk assessment
- Swimming pool/spa/water feature analysis and treatment
- Microbiological monitoring
- Consultancy and training



- Pre-treatment plant installation and maintenance
- Steam generation plant analysis and treatment
- Closed loop systems analysis and treatment
- Water softening plant installation and maintenance
- Waste water and effluent discharge systems

A close-up photograph of a rusty metal bolt on a concrete structure, with the text 'Asbestos Risk Management and Consultancy Services' overlaid in white.

Asbestos Risk Management and Consultancy Services

We support our clients through the provision of Asbestos Risk Management and Consultancy Services, including its removal and evaluation through robust technical surveys.

As an approved UKATA training provider, and an ISO/IEC 17020 accredited business, we can demonstrate the competence and expertise of our specialists, the technical accuracy of surveys, and the quality control at the heart of our reporting.

Impartiality and consistency in service delivery are also embedded into our processes.

EXAMPLES OF THE DIVERSE ASBESTOS RISK MANAGEMENT AND CONSULTANCY SERVICES THAT WE DELIVER INCLUDE:



Asbestos surveying, bulk sampling and labelling



Air clearance testing



Asbestos removal project management services



Asbestos awareness training



Consultancy and training



Fire and Security Management

We are specialists in the design, installation, commissioning and maintenance of fire and security systems.



Our bespoke, scalable solutions provide protection against fire, damage, theft and security breaches.

Offering a comprehensive suite of products and services, we work closely with a select network of acclaimed systems partners who help us to implement cost effective, end to end fire and security procedures with the capacity to exceed even the most stringent testing requirements.

Examples of the diverse Fire and Security Management Services that we deliver include:

- **Fire risk assessment**
- **Fire warden and fire awareness training**
- **Fire alarm testing**
- **Emergency lighting testing**
- **Consultancy, training and independent auditing**

A close-up photograph of a white air conditioning unit's vent, showing the internal slats. The image is overlaid with a blue and purple gradient, creating a modern, tech-oriented aesthetic.

Air Quality Services

Our expertise extends to Air Quality Services which include the inspection, testing and assessment of indoor air quality, in addition to local exhaust ventilation testing and maintenance.

Our specialists advise clients on an array of issues from the air quality in general work environments, to controlling hazardous substances resulting from operational processes, and the optimal maintenance of critically controlled conditions in healthcare, manufacturing and high-tech research and development facilities.

Examples of the diverse Air Quality Services that we deliver include:

- LEV testing and maintenance
- LEV design, specification and modification
- Verification of healthcare controlled environments and clean rooms
- Safety cabinet fumigation
- Indoor air quality assessment and occupational monitoring
- Ventilation hygiene and maintenance
- Consultancy, training and independent auditing
- Detection of SARS – COV2 Testing





Energy Management Services



Dedicated to optimising our clients' energy consumption profiles, we offer a proven range of Energy Management Services.

As the energy market continues to evolve, our unique approach to energy monitoring and targeting ensures that we consistently strive to reduce consumption and introduce long-term cost saving measures.

In turn, our tailored solutions, which are underpinned by the principles of ISO 50001:2011, provide our clients with the confidence that their buildings and plant are functioning efficiently, and in full compliance with the very latest legislation and industry standards.

In the spirit of true partnership, we always quantify the projected energy costs and carbon savings associated with the introduction of sustainable processes and controls, the installation of new equipment or the utilisation of state-of-the art technology.

EXAMPLES OF THE DIVERSE ENERGY MANAGEMENT SERVICES THAT WE DELIVER INCLUDE:

Total energy
management

Energy bureau service

Energy procurement

Zero and low carbon
technology feasibility
studies

Water conservation

Legislative compliance



Our sectors: versatility and understanding

We complete complex Compliance Services for clients across multiple sectors. Our proven track record has allowed us to develop an understanding of each sector and to implement bespoke solutions to meet the unique challenges they present.

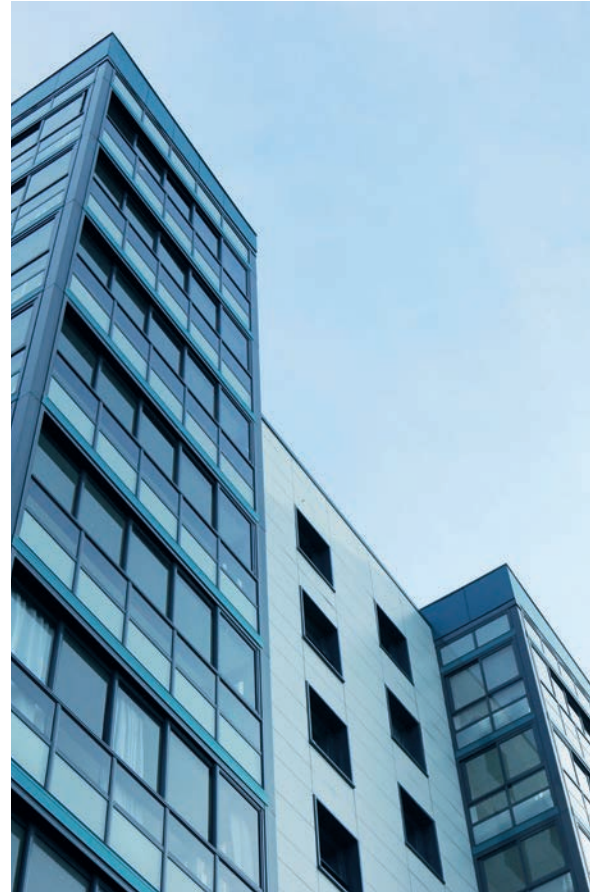
- Healthcare
- Local Authority
- Education
- Bluelight
- Offices
- Commercial





Our accreditations

We are proud to be associated with industry leading organisations and accreditation schemes.



Our clients

We put our clients first, with their end users at the heart of our tailored solutions. That's why we are a trusted delivery partner to a range of high-profile public and private sector organisations, and why we have earned selection to a broad spectrum of flagship frameworks.

Our compliance portfolio features the assets and infrastructure of some of the UK's leading universities, schools, healthcare providers, police forces and blue-chip companies.



Testimonials

"GRAHAM have provided Water Consultancy Services to NHS Tayside for almost eight years. At all times, GRAHAM management staff have acted professionally and efficiently in resolving any issues arising, and assisted the NHS Tayside Property Team in making improvements over the years in matters of water safety."

Kevin Watson
Estates Manager,
Angus & Dundee Community Estates Division

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"GRAHAM are the kind of legionella precautions contractor and specialist adviser you want in your corner. GRAHAM has continually given us 110% support and proactive approach.

Martin Simms
Mechanical Engineer
University of Derby

The service delivered from the team, from the Contracts Manager to Surveyors, to the Engineers on site, ensures water hygiene and legionella compliance, preventing potential risks. GRAHAM's quick and clear response is a positive for our operation."

Barney Robinson
M&E Supervisor,
Derry City and Strabane District Council

The image features a hand in the foreground touching a smartphone. A glowing, interconnected network of nodes and lines is superimposed over the scene, with a bright light emanating from the point of contact. The background is blurred, showing a person working on a laptop.

Intelligent Facilities Management

Thinking smarter

Asset Capture

Data-driven solutions

We provide intelligent data that supports our clients to achieve their planned business outcomes. Our strategy is to fully understand the estates and assets under our control. This enables us to devise optimal compliance programmes for our clients and to build lasting relationships in the process.



Step 1: Mobilisation

Upon contract commencement, our subject matter experts, equipped with industry leading technology, invest significant time and resources to accurately survey and analyse the performance of the compliance systems under their control.



Step 2: Compilation and monitoring

This captured information provides a deeper understanding of the physical assets, allowing us to implement data-driven changes and solutions faster.



Step 3: Achieving defined objectives

Informed by accurate, verifiable data, we advise on risk, benchmark reliability, evaluate alternative options, and propose long-term money saving initiatives that help our clients meet their defined operational, financial and environmental objectives.

CAFM

The GRAHAM G.R.I.D. (Generation of Real-Time Intelligent Data) System

In partnership, our in-house I.T. specialists and operational experts have developed a bespoke CAFM system and platform to streamline the processes of our compliance services delivery.

The unique GRAHAM G.R.I.D. System provides simple, real time information that gives estates managers complete confidence and control, all at the touch of a button, 24/7.





Unlocking the complexity of asset management



**Powerful
functionality**



**Fully scalable
solution**



**On-demand
data**



**Rapid
roll out**



**Mobile
friendly**



**Predictive maintenance
capability**



**Trend
analysis**

Social Value

Our commitment to local communities

We are committed to delivering meaningful social value benefits to the wider communities where we operate. Our social value activities do not just provide environmental and economic benefits, they also connect our communities through social impact activities.

These include local employment and apprenticeship opportunities, work experience and curriculum support for schools and colleges, assistance to charities and community groups, and wellbeing initiatives, all delivered within a culture of "Fairness, Inclusion & Respect".



**Living
Wage**
employer



429
new jobs in the
community created
(2017-2019)



132
apprenticeships
created
(2017-2019)



2,019
work experience
weeks provided
(2017-2019)



20,500
students
engaged
(2017-2019)



95%
equality
disclosure rate
(2017-2019)



Why GRAHAM?



THERE ARE MANY REASONS WHY OUR COMPLIANCE SERVICES STAND OUT, HERE ARE JUST SOME OF THEM:



Values

We are open and transparent, and intuitively know what doing “the right thing” means



Record

We have a proven track record across the UK and Ireland, ranging from schemes below £10k to £5m+ projects



Fully integrated services

Our fully integrated expertise is underpinned by cross disciplined, multi-skilled operatives



Collaboration

We work in partnership with our clients to deliver long-term added value and forward maintenance planning



Social Value

We see the bigger picture and are committed to working with local SMEs, supply chains and communities



Expertise

We guide our clients throughout every phase of the compliance development cycle

For more information on our Compliance Services, or to discuss how we can help support your estate, contact:

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