

HINCHINGBROOKE REDEVELOPMENT

INVESTING IN OUR URGENT CARE



New Urgent Care services at Hinchingsbrooke Hospital were completed in April 2021, following a £2.75m investment in the service.

The project, which started in 2018, has resulted in the creation of a brand new Ambulatory Care Unit, a brand new Children and Young People's Emergency Department, an increase in rooms in the

Emergency Department, separate purpose-built mental health rooms for adults and young people and a new purpose-built Ambulance Assessment Area.

Dr Pallav Bhatnagar, Lead Consultant for the Emergency Department at Hinchingsbrooke Hospital, said: "The redevelopment of our Emergency Department and Urgent Care services is fantastic news for our population. It has given us additional space to work with. Now we can see more patients, more quickly and give them a better patient experience."

The new facilities provides a better quality environment which will improve the overall patient experience, including:

- The Ambulance Assessment area has created a space where paramedics can hand over patients to hospital staff quickly, reducing delays and start treatment earlier.
- The Ambulatory Care Unit (ACU) is a central point for patients who have been referred to hospital by their GP for treatment, but who don't require admission.
- The two mental health rooms provide a safe space for adults and children who require emergency assistance and support.
- The paediatric and young people's area provides an enclosed area for children requiring emergency care.